



PREMIER CARE PLAN

PREMIER CARE COVERS ANY MANUFACTURING DEFECT ON AN ATS-MANUFACTURED UNIT DURING ITS LIFESPAN, PROVIDED THE UNIT IS SUBSCRIBED TO TRAFFICLOUD®.

In cases of a manufacturing defect, ATS will pay for shipping to and from the Customer. ATS reserves the right to repair or replace the warranted part or parts at its sole discretion. Units will be repaired expeditiously, however, repairs on older units may be delayed due to the availability of parts. If ATS deems the issue not to be caused by a manufacturing defect, the Customer will be notified and given the option to proceed with product repairs at standard ATS repair rates.

Premier Care does not include the use of a loaner unit while the unit is being serviced.

As an additional Premier Care benefit, the following items are covered at 50% of standard ATS repair rates:

- LFP batteries
- Damage resulting from misuse or abuse that include using the product in ways for which it was not intended
- Vandalism
- Accidents
- Damage due to incorrect installation or operation
- Acts of nature
- Normal wear and tear such as frayed cords or cables, broken connectors, scratched or broken enclosures

The following items are not covered by Premier Care:

- SLA (sealed lead acid) and trailer batteries
- Trailers are not covered under Premier Care, only the display units on the trailers are covered

ATS is not responsible for any consequential damages that result from violent maneuvers, collisions, or other circumstances, even though the device(s) is/are used according to instructions. ATS specifically disclaims any liability for injury caused by the product in all such circumstances. As an expressed warning, the user should be aware that ATS specifically disclaims any liability for injury caused by the product in all such circumstances involving harmful personal contact.

Visit our support page at:

[https:// www.alltrafficsolutions.com/support](https://www.alltrafficsolutions.com/support).